



Fusion1™ Contextual Views

HOW TO MINIMIZE BUSINESS DISRUPTION AND IMPROVE PRODUCTIVITY

Businesses are continually looking to improve productivity, customer satisfaction and issue response time using technology. But, what technologies should these businesses consider in their quest to improve user productivity and automation that can be implemented with minimal disruption to any transformation or consolidation program that is or maybe currently in progress?

Leveraging existing systems and their data is critical if you are to minimize business disruption and start delivering value early. Using a “pluggable” approach to switch services in/out further reduces any disruption the business may experience during new service introduction, upgrades and/or replacements. Applying this methodology also enables continuous improvements from multiple deployment programs to be added incrementally rather than waiting for slow multiyear programs to come to fruition.

FUSION1 CONTEXTUAL VIEWS BENEFITS

- Promote business agility using ‘plug-in’ modules and extensible platform
- Enable data integrity through audited ITIL processes
- Provide a unified presentation of existing management tools with context-integrated data
- Integrate multi-vendor business systems
- Reduce costs through unified management of IT systems
- Measure and improve process efficiency
- Improve customer service

ABOUT

Federos

Federos provides a next generation, service assurance solution that unifies fault, performance, topology and service level management in a single scalable platform. With the product suite from Federos, you can drive IT and OSS transformation to service-oriented operations and accelerate delivery of new services to increase revenue, while consolidating disparate and legacy tools to significantly reduce operations costs.

ANALYZE DATA ACROSS MULTIPLE CROSS DISCIPLINE SYSTEMS

Providing users access to data from all existing applications in a single location is the first step in improving productivity. This reduces the need for switching between systems and screens when searching for data needed. The next step is to improve the speed in which data from one system can be cross-referenced against one or more additional systems, providing all importance context which makes data more meaningful.

FUSION1 CONTEXTUAL VIEWS OVERVIEW

Fusion1 Contextual Views deliver a unique approach to improving productivity, speed of data, and providing relevant visual information with the minim clicks. Integration rules match data between connected systems that drive the ability for users to select data in one application panel on a dashboard, and for all other application panels on the same dashboard to automatically update with context relevant data. As each new or modified application is plugged in to Fusion1, rules are configured to add their data to Contextual Views and layers of value are folded in to the platform.

The combined effect is vastly improved response times and data accuracy, as less time is spent switching between tools and searching for references, manual steps that have the potential for human error when pasting info between different screens, writing notes and manually searching systems for the right data.